



141 S McCormick St. Suite 107
Prescott, AZ 86303
Phone (928) 777-8971, Fax (928) 777-8972

Hello

We just got the survey request from Academy. You know me I like to talk and the last comment section only let me use 255 characters and that was way to little for me. So I wanted to share with you my full comment I wanted to write.
Thanks again for everything!

Curt and Shannon were completely awesome to us during the whole process. We are first time buyers and had lots of questions, they never turned us away. I know we were not the only client they had but they made us feel like we were. They were always available to us and they always had all the answers. When we were in Prescott I called so we could meet them in person with about 2 minutes notice. They were totally open and happy for us to come over. I would recommend them to everyone I know and if/when we buy another house in the Prescott area I will only use them. I am so grateful that they were our first loan officers. I could not have asked for anyone better!

*Brenda J Bordagaray
Business Development Spec Sr*

Thank you Curt and Shannon for helping us through the entire process. The house is great and we are now living the American dream.

Danny Crites

Curt & Shannon performed a great and professional job. They were very easy to work with. I couldn't ask for anything more. My overall experience with both Academy Mortgage and Curt & Shannon was the best customer service I have received in a long time.

Isaac O'Donnell

Everyone I worked with went beyond their normal duties to help me and work with me. This was one of the easiest home purchases I have ever made. You have a GREAT crew!

Cynthia Sallee

Campaign Name	Closing Satisfaction Survey Results
Survey Name	Your recently-funded customer completed the online satisfaction survey as part of your retention program.
Name	Cynthia Sallee

Residence Street Address	5620 North Cattlemen Drive
Residence City/State/Zip	Prescott Valley, AZ 86314
Home/Evening Phone	928.277.3833
E-mail	cindy@dennisburks.com
DOB	09/12/1958
Experience with LO	4 - Excellent
LO Professionalism	4 - Excellent
Explanation of Terms	4 - Excellent
LO Communication	4 - Excellent
Responsiveness of LO	4 - Excellent
Program Satisfaction	4 - Excellent
Professionalism of Realtor	4 - Excellent
Professionalism of Title Co./Close Agent	4 - Excellent
Overall Experience	4 - Excellent
Comments	Everyone I worked with went beyond their normal duties to help me and work with me. This was one of the easiest home purchases I have ever made. You have a GREAT crew!

Campaign Name Closing Satisfaction Survey Results
Survey Name Your recently-funded customer completed the online satisfaction survey as part of your retention program.
Name Isaac O'Donnell

Residence Street Address 7334 East Paseo Escondido
Residence City/State/Zip Prescott Valley, AZ 86314
Home/Evening Phone 562.254.3024
E-mail ikescustom@yahoo.com
DOB 06/03/1977
Experience with LO 4 - Excellent
LO Professionalism 4 - Excellent
Explanation of Terms 4 - Excellent
LO Communication 4 - Excellent
Resposiveness of LO 4 - Excellent
Program Satisfaction 4 - Excellent
Professionalism of Processor 4 - Excellent
Professionalism of Closing Staff 4 - Excellent
Overall Experience 4 - Excellent
Comments Curt performed a great and professional job. He made very easy to work with. I couldn't ask for anything more. My overall experence with both Academy Mortgage and Curt was the best customer service I have received in a long time.

Shannon Dalpiaz

From: Curt Dalpiaz
Sent: Thursday, April 28, 2011 11:00 AM
To: Shannon Dalpiaz
Cc: Ashley Holpuch; Linda Lombardo

Campaign Name Closing Satisfaction Survey Results
Survey Name Your recently-funded customer completed the online satisfaction survey as part of your retention program.

Name Danny Crites

Residence Street Address 4765 Aldrich Drive
Residence City/State/Zip Prescott, AZ 86305

Home/Evening Phone 253.320.0811
E-mail dancrites53@msn.com

DOB 12/18/1953

Experience with LO 4 - Excellent

LO Professionalism 4 - Excellent

Explanation of Terms 4 - Excellent

LO Communication 4 - Excellent

Responsiveness of LO 4 - Excellent

Program Satisfaction 4 - Excellent

Professionalism of Processor 4 - Excellent

Professionalism of Closing Staff 4 - Excellent

Overall Experience 4 - Excellent

Comments Thank you Curt and Shannon for helping us through the entire process. The house is great and we are now living the american dream.

Fabulous team work!

Curt Dalpiaz
Academy Mortgage Corp. NMLS# 3113
141 S. McCormick St. Suite 107
Prescott, AZ 86303
Ph. 928-777-8971 / Fax 928-777-8972
Cell 928-533-2433
NMLS ID# -243638 LO# -0912852 MB-0904081
Great Rates! Great Service! Raving Customers!

Campaign Name	Closing Satisfaction Survey Results
Survey Name	Your recently-funded customer completed the online satisfaction survey as part of your retention program.
Name	James Shaffer

Residence Street Address	PO Box 12264
Residence City/State/Zip	Prescott, AZ 86304
Home/Evening Phone	928.778.7127
E-mail	jshaffer08@gmail.com
DOB	03/30/1948
Experience with LO	4 - Excellent
LO Professionalism	4 - Excellent
Explanation of Terms	4 - Excellent
LO Communication	4 - Excellent
Responsiveness of LO	4 - Excellent
Program Satisfaction	4 - Excellent
Professionalism of Realtor	4 - Excellent
Professionalism of Title Co./Close Agent	4 - Excellent
Overall Experience	4 - Excellent
Comments	excellant, smart, courteous,prompt,well dressed, available and delivered the goods on time w/o bull. Professional staff and office team.